[2025] NZTT 5352721

TENANCY TRIBUNAL AT REMOTE LOCATION | TE TARAIPIUNARA RETIHANGA

APPLICANT: Kāinga Ora–Homes And Communities

Landlord

RESPONDENT: Keely Raumati

Tenant

TENANCY ADDRESS: 11 Mirahau Way, Pukekohe, Pukekohe 2120

ORDER

1. Keely Raumati must pay Kāinga Ora–Homes And Communities $5,368.41 immediately, calculated as shown in table below.
2. This order incorporates the Tribunal order made on 1 July 2025 under application 5262325.

Description	**Landlord**	**Tenant**
Rent arrears	$625.29	
Previous order application 5262325 dated 01/07/2025	$991.71	
Cleaning	$692.75	
Cleaning: Cupboards	$104.26	
Rubbish removal: Interior	$900.00	
Rubbish removal: Exterior	$500.00	
Rubbish removal: Skip hire	$350.00	
Pest control	$159.00	
Repairs: and painting	$1,045.40	
Total award	**$5,368.41**	
Total payable by Tenant to Landlord	**$5,368.41**	

Reasons:

1. The landlord attended the Teams video hearing.
2. The tenant did not attend the hearing by Teams video link. A telephone call was made to the tenant on the number provided at the allocated hearing time. The call could not be connected. The Tribunal may hear matters in the absence of a party where satisfied that notice of the hearing has been given. I am satisfied that notice of the hearing has been given to the tenant.
3. The landlord has applied for rent arrears and compensation following the end of the tenancy.

How much is owed for rent ?

4. The tenancy ended on 18 July 2025. The landlord provided rent records which prove the amount owing at the end of the tenancy, disregarding the previous order for rent arrears, is $625.29.

Did the tenant comply with their obligations at the end of the tenancy?

5. At the end of the tenancy the tenant must leave the premises reasonably clean and tidy, remove all rubbish. See section 40(1)(e)(ii)-(v) Residential Tenancies Act 1986.
6. The tenant did not leave the premises reasonably clean and tidy and did not remove all rubbish. The landlord provided photographs of the premises at the end of the tenancy. The premises were clearly not reasonably clean and tidy. The landlord seeks compensation of $692.75 and $104.26 for cleaning. Given the condition of the premises at the end of the tenancy, the claims are reasonable.
7. During the course of the tenancy the landlord provided rubbish skips to the tenant at a cost of $350.00.
8. Pest control for cockroaches was required during the tenancy at a cost of $159.00.
9. At the end of the tenancy rubbish needed to be removed from both the interior and exterior of the premises. The landlord provided photos of the rubbish. The

landlord’s claims were for $1,806.00 for interior rubbish removal and $717.00 for exterior rubbish removal. The photos provided show that substantial rubbish was required to be removed, however, I consider that the amounts claimed to be unreasonable in the circumstances. Compensation for interior rubbish removal of $900.00 and exterior rubbish removal of $500.00 is ordered.

10. The amounts ordered are proved.

Is the tenant responsible for the damage to the premises?

11. A landlord must prove that damage to the premises occurred during the tenancy and is more than fair wear and tear. If this is established, to avoid liability, the tenant must prove they did not carelessly or intentionally cause or permit the damage. Tenants are liable for the actions of people at the premises with their permission. See sections 40(2)(a), 41 and 49B RTA.

12. Where the damage is careless, and occurs after 27 August 2019, section 49B RTA applies. If the landlord becomes aware of the damage after 27 August, the damage is presumed to have occurred after that date unless the tenant proves otherwise.

13. Where the damage is caused carelessly, and is covered by the landlord's insurance, the tenant's liability is limited to the lesser of the insurance excess or four weeks' rent (or four weeks' market rent in the case of a tenant paying income-related rent). See section 49B(3)(a) RTA.

14. Where the damage is careless and is not covered by the landlord's insurance, the tenant's liability is limited to four weeks' rent (or market rent). See section 49B(3)(b) RTA. Where insurance money is irrecoverable because of the tenant's conduct, the property is treated as if it is not insured against the damage. See section 49B(3A)(a) RTA.

15. Tenants are liable for the cost of repairing damage that is intentional or which results from any activity at the premises that is an imprisonable offence. This applies to anything the tenant does and anything done by a person they are responsible for. See section 49B(1) RTA.

16. Damage is intentional where a person intends to cause damage and takes the necessary steps to achieve that purpose. Damage is also intentional where a person does something, or allows a situation to continue, knowing that damage is a certainty. See *Guo v Korck* [2019] NZHC 1541.

17. The following damage was caused during the tenancy: The landlord provided photos taken at the end of the tenancy showing various areas in the house where

walls had been damaged and drawn on. The landlord seeks compensation for the installation of gib board, patching and painting, totalling $1,045.40. The damage is more than fair wear and tear, and the tenant has not disproved liability for the damage.

18. The amount ordered is proven.

19. On 1 July 2025 the Tribunal made an order relating to this tenancy, for rent arrears to 1 July 2025 of $991.71. The previous order is incorporated into this order for enforcement purposes.

S Young
19 December 2025

Please read carefully:

Visit justice.govt.nz/tribunals/tenancy/rehearings-appeals for more information on rehearings and appeals.

Rehearings

You can apply for a rehearing if you believe that a substantial wrong or miscarriage of justice has happened. For example:

- you did not get the letter telling you the date of the hearing, **or**
- the adjudicator improperly admitted or rejected evidence, **or**
- new evidence, relating to the original application, has become available.

You must give reasons and evidence to support your application for a rehearing.
A rehearing will not be granted just because you disagree with the decision.
You must apply within five working days of the decision using the Application for Rehearing form: justice.govt.nz/assets/Documents/Forms/TT-Application-for-rehearing.pdf

Right of Appeal

Both the landlord and the tenant can file an appeal. You should file your appeal at the District Court where the original hearing took place. The cost for an appeal is $260. You must apply within 10 working days after the decision is issued using this Appeal to the District Court form: justice.govt.nz/tribunals/tenancy/rehearings-appeals

Grounds for an appeal

You can appeal if you think the decision was wrong, but not because you don't like the decision. For some cases, there'll be no right to appeal. For example, you can't appeal:

- against an interim order
- a final order, or the failure to make an order, where the amount in dispute on appeal is less than $1000
- a final order to undertake work, or the failure to make an order, where the value of the work in dispute on appeal is less than $1000.

Enforcement

Where the Tribunal made an order about money or property this is called a **civil debt**. The Ministry of Justice Collections Team can assist with enforcing civil debt. You can contact the collections team on **0800 233 222** or go to justice.govt.nz/fines/civil-debt for forms and information.

Notice to a party ordered to pay money or vacate premises, etc.

Failure to comply with any order may result in substantial additional costs for enforcement. It may also involve being ordered to appear in the District Court for an examination of your means or seizure of your property.

If you require further help or information regarding this matter, visit tenancy.govt.nz/disputes/enforcing-decisions or phone Tenancy Services on 0800 836 262.

Mēna ka hiahia koe ki ētahi atu awhina, kōrero ranei mo tēnei take, haere ki tenei ipurangi tenancy.govt.nz/disputes/enforcing-decisions, waea atu ki Ratonga Takirua ma runga 0800 836 262 ranei.

A manaomia nisi faamatalaga poo se fesoasoani, e uiga i lau mataupu, asiasi ifo le matou aupega tafailagi: tenancy.govt.nz/disputes/enforcing-decisions, pe fesootai mai le Tenancy Services i le numera 0800 836 262.