[2026] NZTT 5404668

TENANCY TRIBUNAL AT PAPAKURA | TE TARAIPIUNARA RETIHANGA KI PAPAKURA

APPLICANT: Kāinga Ora–Homes And Communities

Landlord

RESPONDENT: Mateus Kathleen Donn Hunt

Tenant

TENANCY ADDRESS: 121A Chichester Drive, Rosehill, Papakura 2113

ORDER

1. Mateus Kathleen Donn Hunt must pay Kāinga Ora–Homes And Communities $4,846.13 immediately, calculated as shown in the table below.
2. The Bond Centre is to pay the bond of $222.00 (5422689-004) to Kāinga Ora–Homes And Communities immediately.

Description	Landlord	Tenant
Rent to 21 October 2025	$54.86	
Compensation	$5,013.27	
Total award	**$5,068.13**	
Bond	$222.00	
Total payable by Tenant to Landlord	**$4,846.13**	

Reasons:

1. The landlord attended the hearing today.
2. The landlord has applied for rent arrears, compensation, and refund of the bond.

Rent

3. The tenancy ended on 21 October 2025. The landlord provided rent records which prove the amount owing at the end of the tenancy.

Cleaning and Rubbish Removal

4. At the end of the tenancy the tenant must leave the premises reasonably clean and tidy, remove all rubbish, return all keys and security devices, and leave all chattels provided for their benefit.

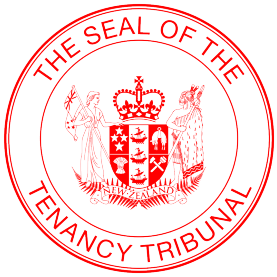
5. The tenant did not leave the premises reasonably clean and tidy and did not remove all rubbish. A lot of belongings were left behind, leaving certain rooms full of items. According to the landlord's information, there was 8 cubic meters of rubbish internally and 2.5 cubic meters externally.

6. The kitchen and bathroom needed cleaning. I accept that a "whole house" clean would have been necessary once the tenant's belongings were removed. I award the amounts claimed for rubbish removal ($1,761.81) and cleaning ($783.92).

Tenant Damage

7. A landlord must prove that damage to the premises occurred during the tenancy and is more than fair wear and tear. If this is established, to avoid liability, the tenant must prove they did not carelessly or intentionally cause or permit the damage. Where the damage is careless and is not covered by the landlord's insurance, the tenant's liability is limited to four weeks' rent (or market rent).

8. There was damage to walls and doors during the tenancy. There were holes and patches to the walls in the kitchen and garage, missing cabinet drawers and doors in the kitchen and a wardrobe was missing a door. The internal door to bedroom 2 was badly damaged. There seems to be more damage in the photographs than the landlord has claimed. The damage is more than fair wear and tear, and the tenant has not disproved liability for the damage.



M Edison
22 April 2026

Please read carefully:

Visit justice.govt.nz/tribunals/tenancy/rehearings-appeals for more information on rehearings and appeals.

Rehearings

You can apply for a rehearing if you believe that a substantial wrong or miscarriage of justice has happened. For example:

- you did not get the letter telling you the date of the hearing, **or**
- the adjudicator improperly admitted or rejected evidence, **or**
- new evidence, relating to the original application, has become available.

You must give reasons and evidence to support your application for a rehearing.
A rehearing will not be granted just because you disagree with the decision.
You must apply within five working days of the decision using the Application for Rehearing form: justice.govt.nz/assets/Documents/Forms/TT-Application-for-rehearing.pdf

Right of Appeal

Both the landlord and the tenant can file an appeal. You should file your appeal at the District Court where the original hearing took place. The cost for an appeal is $260. You must apply within 10 working days after the decision is issued using this Appeal to the District Court form: justice.govt.nz/tribunals/tenancy/rehearings-appeals

Grounds for an appeal

You can appeal if you think the decision was wrong, but not because you don't like the decision. For some cases, there'll be no right to appeal. For example, you can't appeal:

- against an interim order
- a final order, or the failure to make an order, where the amount in dispute on appeal is less than $1000
- a final order to undertake work, or the failure to make an order, where the value of the work in dispute on appeal is less than $1000.

Enforcement

Where the Tribunal made an order about money or property this is called a **civil debt**. The Ministry of Justice Collections Team can assist with enforcing civil debt. You can contact the collections team on **0800 233 222** or go to justice.govt.nz/fines/civil-debt for forms and information.

Notice to a party ordered to pay money or vacate premises, etc.

Failure to comply with any order may result in substantial additional costs for enforcement. It may also involve being ordered to appear in the District Court for an examination of your means or seizure of your property.

If you require further help or information regarding this matter, visit tenancy.govt.nz/disputes/enforcing-decisions or phone Tenancy Services on 0800 836 262.

Mēna ka hiahia koe ki ētahi atu awhina, kōrero ranei mo tēnei take, haere ki tenei ipurangi tenancy.govt.nz/disputes/enforcing-decisions, waea atu ki Ratonga Takirua ma runga 0800 836 262 ranei.

A manaomia nisi faamatalaga poo se fesoasoani, e uiga i lau mataupu, asiasi ifo le matou aupega tafailagi: tenancy.govt.nz/disputes/enforcing-decisions, pe fesootai mai le Tenancy Services i le numera 0800 836 262.