TENANCY TRIBUNAL AT PALMERSTON NORTH | TE TARAIPIUNARA RETIHANGA KI TE PAPAIOEA

APPLICANT: [The applicant/s]

Landlord

RESPONDENT: [The respondent/s]

Tenant

TENANCY ADDRESS: Unit/Flat 6, 185 Fitzherbert Avenue, West End, Palmerston North 4410

CONSENT ORDER

1. The Tribunal orders suppression of the parties' names and identifying details.
2. This order records the full and final settlement of any disputes relating to this tenancy.
3. [The tenant/s] must pay [The landlord/s] $799.70 immediately, calculated as shown in the table below.

Description	**Landlord**
Rent arrears	$275.00
Cleaning	$599.00
Rubbish removal	$403.30
Repairs: floor	$1,667.50
Lock/key replacement	$30.00
Light bulbs/batteries	$24.90
Total award	**$2,999.70**
Bond	$2,200.00
Total payable by Tenant to Landlord	**$799.70**

Reasons:

1. The landlord attended the hearing.

2. The landlord advised that the tenant had agreed to the amounts claimed and could be contacted by telephone.

3. The tenant was telephoned and accepted liability for each of the amounts claimed by the landlord.

4. The landlord advised that the tenant had agreed to make payments of $50.00 per week in reduction of the amount outstanding after the landlord had received the bond refund.

5. The parties could have been referred to mediation so that their agreement could be recorded in a mediated order. In that event, the order and the parties' names would not have been published. Referral to mediation would have postponed the resolution of this dispute and would have involved both parties in the cost of further time spent at a mediation conference.

6. The Tribunal is satisfied that the parties have been able to come to this agreement of their own free will, that it is fair on the photographic evidence and the evidence heard at the hearing and that it is a satisfactory outcome for both parties.

7. As the parties reached agreement by consent at the hearing and there are no matters of public interest in this order, it is appropriate that the parties' names are suppressed.

G Baker
09 June 2026

Please read carefully:

Visit justice.govt.nz/tribunals/tenancy/rehearings-appeals for more information on rehearings and appeals.

Rehearings

You can apply for a rehearing if you believe that a substantial wrong or miscarriage of justice has happened. For example:

- you did not get the letter telling you the date of the hearing, **or**
- the adjudicator improperly admitted or rejected evidence, **or**
- new evidence, relating to the original application, has become available.

You must give reasons and evidence to support your application for a rehearing.
A rehearing will not be granted just because you disagree with the decision.
You must apply within five working days of the decision using the Application for Rehearing form: justice.govt.nz/assets/Documents/Forms/TT-Application-for-rehearing.pdf

Right of Appeal

Both the landlord and the tenant can file an appeal. You should file your appeal at the District Court where the original hearing took place. The cost for an appeal is $260. You must apply within 10 working days after the decision is issued using this Appeal to the District Court form: justice.govt.nz/tribunals/tenancy/rehearings-appeals

Grounds for an appeal

You can appeal if you think the decision was wrong, but not because you don't like the decision. For some cases, there'll be no right to appeal. For example, you can't appeal:

- against an interim order
- a final order, or the failure to make an order, where the amount in dispute on appeal is less than $1000
- a final order to undertake work, or the failure to make an order, where the value of the work in dispute on appeal is less than $1000.

Enforcement

Where the Tribunal made an order about money or property this is called a **civil debt**. The Ministry of Justice Collections Team can assist with enforcing civil debt. You can contact the collections team on **0800 233 222** or go to justice.govt.nz/fines/civil-debt for forms and information.

Notice to a party ordered to pay money or vacate premises, etc.

Failure to comply with any order may result in substantial additional costs for enforcement. It may also involve being ordered to appear in the District Court for an examination of your means or seizure of your property.

If you require further help or information regarding this matter, visit tenancy.govt.nz/disputes/enforcing-decisions or phone Tenancy Services on 0800 836 262.

Mēna ka hiahia koe ki ētahi atu awhina, kōrero ranei mo tēnei take, haere ki tenei ipurangi tenancy.govt.nz/disputes/enforcing-decisions, waea atu ki Ratonga Takirua ma runga 0800 836 262 ranei.

A manaomia nisi faamatalaga poo se fesoasoani, e uiga i lau mataupu, asiasi ifo le matou aupega tafailagi: tenancy.govt.nz/disputes/enforcing-decisions, pe fesootai mai le Tenancy Services i le numera 0800 836 262.